

Active Directory: Delegate Control to Reset Password and Unlock Computer Accounts

In Active Directory a domain administrators can delegate tasks or change rights in the Directory to help desk staff or junior administrators. Tasks can be delegated to users or groups. Follow the instructions below to delegate rights to reset password and unlock user accounts to a user or group.

- Open '**Active Directory Users and Computers**' and select the OU (or domain root object) where the users reside that you want to delegate control *of*. **Right-click** the OU (or domain root object) and choose '**Delegate Control**'.
- When the '**Delegation Control Wizard**' starts, click '**Next**' on the welcome screen.
- At the '**Users or Groups**' screen, click '**Add**' and choose the name of the user(s) or group you want to delegate control *to*. Click '**Next**'.
- At the '**Tasks to Delegate**' screen, choose '**Create a custom task to delegate**'. Click '**Next**'.
- The '**Active Directory Objects Type**' screen appears. Choose '**Only the following objects in the folder**' and select '**User Objects**' toward the bottom of the scroll window. Click '**Next**'.
- At the '**Permissions**' screen, select '**General**' and '**Property Specific**' object types. In the scroll window choose the properties listed below then click '**Next**'.
 - **Change password**
 - **Reset password**
 - **Read lockoutTime**
 - **Write lockoutTime**
- Review the options selected at the summary screen, click '**Finish**'.